

# Myerscough College and University Centre Student Charter

## INTRODUCTION

Your time at Myerscough is part of your lifelong learning and part of a lifetime relationship between you as a student within our College and University Centre. We aim to make the time you spend with us enjoyable, memorable and fulfilling and will provide you with an important stepping-stone to the achievement of your life goals. Wherever you go and whatever you do, we hope that you will become an inspiration for others and that you will always take a bit of Myerscough with you.

The purpose of this Charter is to set out our mutual expectations during your period of study here at our College and University Centre. We believe that students and staff form a single academic community working together to achieve our goals. We should all have reasonable expectations of one another and be committed to behaving professionally and respectfully.

Myerscough is an Associate School of the University of Central Lancashire (UCLan) and our two institutions have the same common goals for high standards of student experience for Higher Education. This Student Charter is aligned to the UCLan Student Charter and outlines our academic community culture and the principles we uphold for all our students.

Alison Robinson, Chief Executive & Principal

## OUR VISION IS TO BE:

- be the leading college in the land based, science, engineering and sports sectors
- be the natural choice for students, staff and employers
- provide a highly skilled, creative and technical workforce
- deliver excellent outcomes through inspirational and inclusive learning and services
- build sustainability into all we do

**OUR MISSION:** Inspiring Excellence

## OUR VALUES:

Learning	People	Sustainability
Our delivery will be high quality and innovative with students at the heart of decision making.	We will enable staff and students to fulfil their potential whilst promoting resilience, leadership, accountability and teamwork.	We will provide a happy, healthy, safe, supportive and sustainable environment in which to live, work and study.
We will advance <b>FREDIE</b> : Fairness, respect, equality, diversity, inclusion, engagement in all we do		

## **OUR COMMITMENTS TO YOU:**

We will:

- Extend a warm, polite, courteous and inclusive welcome to you
- Act in a respectful, professional and inclusive way and commit to equality of opportunity for all free from discrimination and harassment
- Provide you with access to accurate information and advice on all aspects of College life
- Provide a safe environment, inspiring learning opportunities and high quality resources to enable your development
- Provide timely academic and pastoral support through your personal tutor, pastoral and support services
- Give prompt and developmental feedback on your academic work to help maximise your success
- Listen and respond to your feedback to help shape your experience
- Enable access to range of opportunities to support the development of your employability

## **OUR EXPECTATIONS OF YOU:**

As a student you should:

- Behave in a respectful and inclusive way showing consideration for others and the environment
- Actively participate in the learning opportunities available to you, seeking help when you need it
- Take responsibility for your learning, and the development of your personal, professional and employability skills
- Complete all work to the best of your ability, with academic integrity, and submit it on time
- Respond to feedback to help improve your performance and learning experience and talk to us about how we can make positive changes
- Be proactive in maintaining the health and wellbeing of yourself and others and tell us when you need help and support
- Adhere to the College and the University (for higher education students) policies, regulations and codes of practice ([Myerscough Policies](#); [UCLan Policies](#))
- Keep up to date with information about your course and respond promptly to communications from your tutors and the College

## **THE STUDENTS' UNION COMMITMENTS TO YOU:**

Your Students' Union will:

- Provide services and activities that are safe and inclusive, actively challenging discrimination
- Provide you with opportunities to be active, make lasting friendships and have fun
- Work to ensure that everything the College does is fair to all
- Represent and support you to achieve your goals, ensuring the best student experience for you and future students
- Give you the chance to get involved and support the development of the student experience and student decision making